

NASA SEWP VI ORDERING GUIDE

SEWP VI Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space.

Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers, and represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support, supporting more than 50,000 orders a year. Axle Informatics is a SEWP VI Category B Contract Holder.

Introducing Axle

Axle is a technology solutions company built around a simple idea: the mission comes first, and technology is only as valuable as the outcomes it produces. Headquartered in the Washington, DC metro area, with service delivery teams across the United States and internationally, Axle has partnered with federal agencies for nearly two decades to understand what their programs are trying to achieve and then bring the right technology and the right experts to make it happen. Through NASA SEWP VI, we bring that same approach to agencies government-wide.

We start with the mission, not the product catalog. Our engineers, architects, and data scientists work alongside agency teams to define the real problem, then assemble the solution that fits: cloud strategy, migration, and hybrid or multi-cloud managed services; AI and machine learning, from LLM integration and generative AI to MLOps and responsible AI governance; and cybersecurity, including ATO assessments, RMF compliance, continuous monitoring, and SOC operations. Hardware, software, cloud services, and the expertise to make them productive arrive as one integrated solution, matched to the mission rather than forced onto it.

Contract at a Glance

CONTRACT HOLDER

Axle Informatics

CATEGORY

Category B

Enterprise-Wide ITC/AV Service Solutions

CONTRACT NUMBER

80TECH26D1310

CONTRACT TYPE

Government-Wide Acquisition Contract (GWAC)

PERIOD OF PERFORMANCE

November 2026 - October 2036

SEWP USAGE FEE

0.34%

SEWP VI Program Support

Order Issues and Post-Delivery Contacts

For SEWP VI order issues and post-delivery support, contact the Axle SEWP VI Program Support team:

PROGRAM MANAGER

Jeffrey Shiderly

jeffrey.shiderly@axleinfo.com

240-307-0763

DEPUTY PROGRAM MANAGER

Risha Thayyil

risha.thayyil@axlerator.us

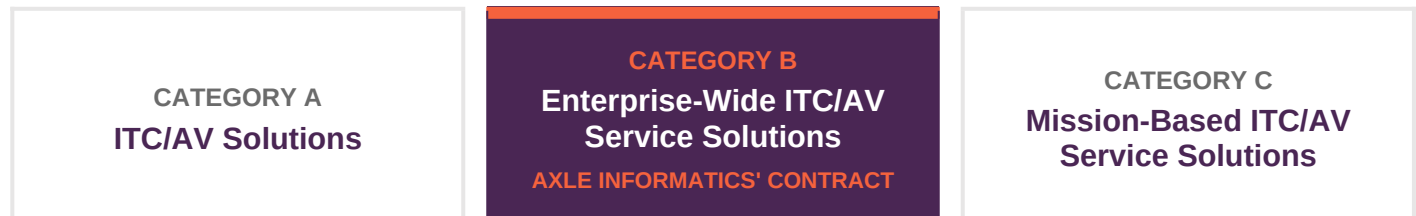
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That focus is backed by proven discipline and reach. Axle is certified to ISO 9001, ISO 27001, and ISO 20000-1 and appraised at CMMI Level 3 for Services and Development, and our distributed delivery model lets us staff the right expertise wherever the mission requires it, drawing on years of experience embedded in scientific and healthcare operations where downtime and compliance gaps are not an option. Advance. Accelerate. Achieve. Visit <https://axleinfo.com>.

What's in Scope for SEWP VI

SEWP is designed to provide a broad suite of ITC/AV solutions and services. Because technology is ever-evolving, SEWP processes enable Contract Holders to add new commercial technology and IT services to their contracts daily, as requested by customers. The focus of SEWP is the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape.

The SEWP contracts were awarded by scope category. The three categories are:



Axle Informatics holds a SEWP VI Category B contract (80TECH26D1310).

To confirm whether a requirement is within scope of the SEWP VI contract, send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for review and feedback.

Axle Solutions Under SEWP VI Category B

Axle's Category B contract supports the full range of enterprise-wide ITC/AV service solutions. Our capabilities span the eleven Category B technical areas:

- **Enterprise-Wide Network Services.** Secure, scalable LAN/WAN, SD-WAN, and Zero Trust networking.
- **IT Managed Services.** ITIL-aligned, 24/7 cloud-centric IT operations.
- **Enterprise-Wide Innovation Services.** Agile prototyping and emerging technology adoption.
- **IT Service Management (ITSM).** AI-driven, ITIL-aligned service management.
- **Enterprise Service Program Integration.** IT aligned to mission through architecture and governance.
- **Enterprise-Wide Information and Data Analytics Services (IDAS).** Data engineering, AI/ML analytics, and HPC.
- **Enterprise-Wide Application Services / Software Development.** Agile, DevSecOps software development.
- **Enterprise-Wide Cybersecurity Services.** Zero Trust, NIST-aligned defense with 24/7 monitoring.
- **Enterprise-Wide Cloud Services.** Secure migration across GovCloud, Azure Government, and hybrid.
- **Enterprise-Wide Digital Multimedia and Technical Communications Services.** Web, AV, UX/UI, and Section 508 content.
- **Program Management and Ancillary Services and Supplies.** PMBOK, ISO 21500, and SAFe® delivery, plus ancillary supplies.

Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO), and that the CO must document the rationale for placement and price of each order.

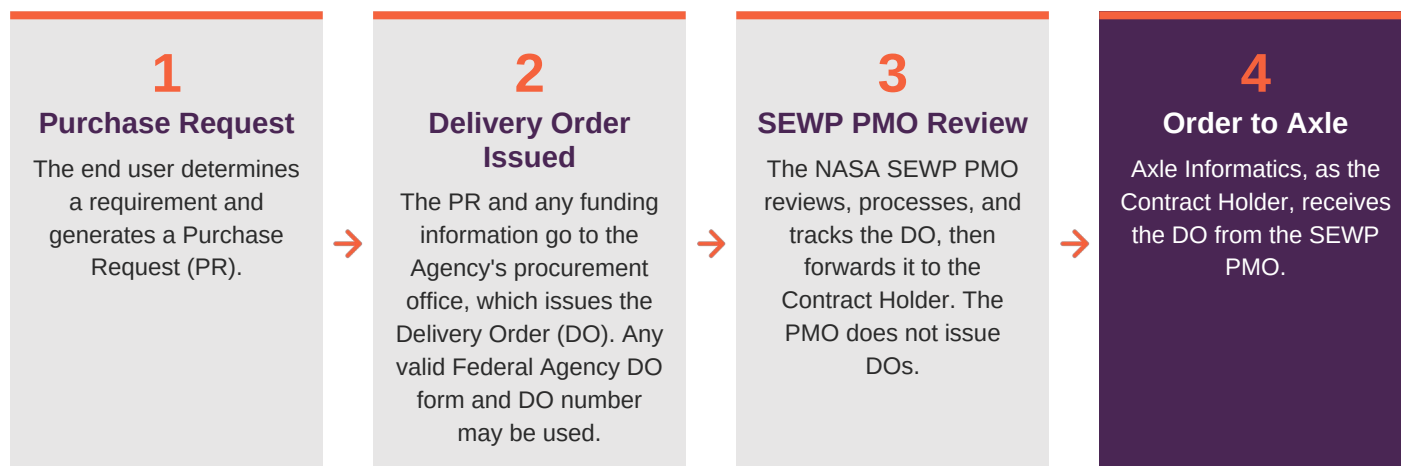
Using the SEWP online Quote Request Tool (QRT) is the recommended method to assist in this activity and to augment the required decision documentation. The QRT will automatically include the Contract Holders within a selected Group or based on a suggested source.

Compliance and Standards

Axle solutions are delivered in accordance with NIST 800-53, FedRAMP, FISMA, FITARA, RMF, the DHS Continuous Diagnostics and Mitigation (CDM) program, Section 508 accessibility standards, and CMMI/ISO quality practices.

Ordering Process

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract are defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process:



Order modifications: Any modifications made to an order must also route through the SEWP PMO.

Agency-Specific Requirements

Some Agencies have special requirements for issuing IT Delivery Orders. It is the issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

How to Contact Axle and NASA SEWP

Axle Informatics Main Office

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North Bethesda, MD 20852-4931
Phone: (240) 650-0708
<https://axleinfo.com>

NASA SEWP Program Management Office

SEWP Helpline: (301) 286-1478
help@sewp.nasa.gov
Hours: Monday-Friday, 7:30 AM - 6:00 PM ET
www.sewp.nasa.gov